BELL ATLANTIC RESPONSE TO
MA DTE KPMG EXCEPTION

Exception #:   8 Addendum #1

Component: KPMG is receiving incorrect and/or missing Provisioning Completion
                         Notifications (PCN or LSRPCM) and Completion Notices (BCN or
                         LSRBCM) for orders submitted via EDI in the CTE environment. This
                         condition has been exhibited in both LSOG2 and LSOG4.

Domain: POP

Date Uncovered by   3/7/00
KPMG:

Date BA Received: 3/8/00

Date BA Responded: 3/13/00; 7/12/00 (1st Revision)

KPMG Summary   **A CLEC will not be able to test to know if orders have been provisioned**
Statement and BA   **and billed correctly and timely.**
Response:

                         On June 22, KPMG forwarded information regarding missing
                         Completion Notices for orders submitted via EDI in both LSOG2 and
                         LSOG4 CLEC Testing Environments (CTEs).

                         7/12/00 BA Response

                         Provisioning Completion Notices (PCN) and Billing Completion Notices
                         (BCN) in the CTE are generated through a process that only simulates
                         completion processing. Therefore, the results received in the CTE are not
                         indicative of the results received in production, as KPMG can confirm,
                         having successfully obtained PCNs and BCNs in production for both LSOG2
                         and LSOG4 requests.

                         BA feels that it is not necessary to generate a PCN and BCN for each
                         ordering test scenario. The generation and receipt of a Local Service
                         Confirmation (LSC) is all that is required to ensure LSR accuracy for both
                         the CLEC and BA. However, specific test scenarios can be designated to
                         test completion processing, to ensure successful translation of the completion
                         responses. This will be done on a per release basis.